

REDAT S.p.A. • ITALY Via L. Calcatelli, 3 10029 VILLASTELLONE (TO) PHONE +39 011 969 1111 E-mail: info@redat.com www.redat.com

QUALITY POLICY

REDAT S.p.A. implements the following Quality Policy in the business of marketing turbochargers, diesel components and related spare parts, as well as in the design and management of the production of mechanical components in the diesel and turbocharger sectors.

The implementation of this Policy is planned, achieved, and verified through an operational quality system compliant with the international ISO 9001 standards.

REDAT S.p.A. states its mission and undertakes to:

• Maintain compliance with Customer requirements and European, national, and local regulations in relation to product/service quality;

• Develop the company's ability to respond to the needs and expectations of its Customers by developing products within the required timeframes and promptly solving specific technical issues, ensuring flexibility, technical expertise, and problem-solving skills;

- · Guarantee our expertise and know-how with regard to diesel and turbo products;
- Ensure a reliable supplier base by defining criteria for the selection and monitoring of suppliers;
- · Continuously seek alternative suppliers with high technical and production quality and capability;

• Optimize company processes to achieve the highest level of efficiency and effectiveness, while maintaining product/service quality;

• Ensure solid financial standing towards Customers and Suppliers;

• Periodically assess, through internal audits, the compliance of the Company's Quality Management System with reference standards, the policy, and established plans and programs;

• Understand the needs and expectations of interested parties in the development and improvement of the QMS (Quality Management System);

• Ensure the continuous improvement of the Quality Management System and Customer satisfaction.

Furthermore, REDAT S.p.A. contributes to pollution reduction and climate change control by committing to:

• Prevent and/or reduce pollution resulting from its activities, through sustainable business management at economically acceptable costs;

• Reduce waste production by minimizing its generation and optimizing recycling, also through the reuse of materials and packaging;

• Control and improve the use of resources, particularly energy, promoting the use of renewable energy sources and raising employee awareness of consumption reduction.

Each REDAT S.p.A. employee shall contribute to the corporate mission in accordance with their responsibilities. Management will ensure to:

· Foster among employees a culture of quality with low environmental impact;

• Involve suppliers to ensure the quality of products and outsourced processes;

• Train and instruct personnel so that the principles of the policy and its objectives are understood, shared, and embraced by all staff;

• Verify the achievement of established objectives and ensure the continued suitability of this Quality Policy through Management Review;

• Contribute to the continuous improvement of the Quality Management System.

R.04 del 07/05/2024





______ DIESEL INJEC TION PARTS BOSCH - CATERPILLAR PERKINS - CUMMINS - DENSO - DELPHI - L'ORANGE MTU - SIEMENS VDO CONTINENTAL



PARTITA IVA / VAT REG. No. IT 00492420013 - C.C.I.A.A. Torino No. 461190 - N.M. TO 034396 - SEDE LEGALE: VIA DONATI, 14 - 10121 TORINO CAPITALE SOCIALE EURO 260.000,00 I.V. - REGISTRO N. 24620 - SOC. 1584/72